



HOPE LEARNING COMMUNITY

Website privacy statement

Approved by trustees
May 19th 2022

Website Privacy Policy

We are committed to safeguarding the privacy of our website visitors; this policy sets out how we will treat your personal information.

We collect certain information or data about you when you use our website.

This includes:

- questions, queries or feedback you leave, including your IP address and browser version if you send a message via a form on our website
- your IP address from which you access our website, and details of which version of web browser, operating system and device type used
- the date and time of your visit
- the website address of the website from which you accessed our website
- The country from which you viewed our website

This helps us to:

- improve our website by monitoring how you use it
- respond to any feedback you send us, if you've asked us to
- Unless you voluntarily submit personal information to us (for example, by sending us an e-mail or completing the contact form), we cannot personally identify you using your data.

Where your data is stored

- We store your data on secure servers in Europe
- Your data can only be viewed by our staff or our suppliers, Schools-Online.
- By submitting your personal data, you agree to this.

Keeping your data secure and disclosing your information

- Transmitting information over the Internet is generally not completely secure, and we can't guarantee the security of your data.
- Any data you transmit to us is at your own risk.
- We have procedures and security features in place to try and keep your data secure once we receive it.
- We won't share your information with any other organisations for marketing, market research or commercial purposes, and we don't pass on your details to other websites. We may pass on your personal information if we have a legal obligation to do so, or if we have to enforce or apply our terms of use and other agreements.

Cookies

- We do not use Cookies - personal information is not collected. Data is collected anonymously in aggregate only, which allows us to collect information on how the website is used, while allowing you to enjoy browsing our website.

Links to other websites

- Our website may contain links to and from other websites. This privacy policy only applies to our website.

Following a link to another website

- If you follow a link to another website from this one, you should read the privacy policy on that website to find out what it does with your information.

Policy amendments

We may update this privacy policy from time-to-time by posting a new version on our website. You should check this page occasionally to ensure you are happy with any changes.